

Quality Policy Statement

Lawrence Recycling and Waste Management (LRWM) believe that its customers expect a continually improving service. We aim to continually improve the service we provide to meet our customer's requirements and to deliver a service that we can justifiably be proud of.

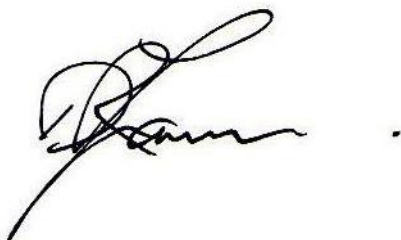
We aim achieve the above by developing our management system to comply with the international standard of good practice BS EN ISO 9001. It also includes a commitment to meet the requirements of our clients, as well as legal and regulatory requirements. Also to continual development of the system and helping to ensure it remains effective. Only by providing an outstanding service will we achieve our aims of long term success and sustained improvements.

All personnel within LRWM are responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to offer a service that we can be proud of, we have to recognise that we don't always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to put right all justified complaints

The policy, organisation and procedures necessary to achieve the required standards are described in our Quality Management System.

The Quality, Health and Safety Manager is responsible for monitoring the quality system and reports regularly to the Managing Director on the system's implementation, status and effectiveness.

The objectives of this company are set out in the Business Plan. Objectives for individuals are to carry out their work to the satisfaction of the client and in accordance with the contract as agreed with the client.



David Lawrence
Managing Director

Q Policy Vs02 (May 11)